

POLICY NUMBER: DCOM 9.9
PHYSICAL HEALTH SERVICES

I. PURPOSE

To establish policies and procedures regarding the provision of access to physical health services to students enrolled and receiving education at LMU-DCOM and affiliated sites.

II. POLICY STATEMENT

In accordance with the Commission on Osteopathic College Accreditation (COCA) Element 9.9, it is the policy of LMU-DCOM to provide students with access to diagnostic, preventative, and therapeutic health services 24 hours a day, 365 days a year, that is accessible in all locations where LMU-DCOM students receive education.

III. DEFINITIONS

N/A

IV. AUDIENCE

This policy applies to all stakeholders (faculty, staff, students, administration, and community members) who participate in student services, health, and/or are involved with students on rotations or clinical site development.

V. COMPLIANCE

COCA Standard 9, Element 9:

“A COM must provide its students with access to diagnostic, preventive, and therapeutic health services 24 hours a day, 365 days a year, accessible in all locations where students receive education from the COM.”

VI. ROLES AND RESPONSIBILITIES

Responsible Office: LMU-DCOM Office of Student Services; LMU-DCOM Office of Clinical Education; LMU Student Health Center

Responsible University Officer: Assistant/ Associate Dean(s) of Students; Assistant/ Associate Dean of Clinical Affairs; Assistant/ Associate Dean of Clinical Medicine; Medical Director, Student Health Center

Policy Oversight Committee: Policy Process Committee

VII. STANDARDS

N/A

VIII. PROCEDURE

LMU-DCOM students have access to diagnostic, preventive, and therapeutic health services, accessible in all locations where students receive education from LMU-DCOM. All students are required to have health insurance prior to matriculation through graduation and are responsible for costs associated with services rendered.

Students who seek medical attention, including emergency medical attention when the LMU Student Health Center or Summit Medical Group Internal Medicine Associates offices are closed, may do so with any facility of their choosing based on their needs and health insurance coverage.

Harrogate Location

The LMU Student Health Center (LMU SHC) provides nonemergent outpatient care for all currently enrolled students. The Student Health Center is staffed by a licensed practical nurse (LPN) and a family nurse practitioner (FNP). Students are not charged for office visits, but if lab work is deemed necessary, students are responsible for paying all associated fees. For more information visit:

<https://www.lmunet.edu/student-life/student-health-center/index.php>

Knoxville Location

Summit Medical Group – Internal Medicine Associates in Powell, TN is available to serve the primary care needs of students enrolled at DCOM at LMU-Knoxville. When making an appointment, let the staff know that you are an LMU student. If your health insurance does not cover the services rendered, Summit Medical Group will provide a 30% discount for cash payments or set up a payment plan as needed. For more information, including new patient registration forms, visit the Summit Medical Group website at:

Summit Medical Group – Internal Medicine Associates
7744 Conner Road Powell, TN 37849
865-546-9751
<https://www.imasummit.com/>

Personal Medical Care while on Rotation

1. If a student should need emergency care while on rotations, it is recommended that the student report to the nearest emergency room or call 911 at the time of the emergency. The student's safety is of the utmost importance to LMU-DCOM.

2. Helpful links for finding care:

- **US Hospital Finder:** <http://www.ushospitalfinder.com/>
- **Urgent Care Association Urgent Care Directory:**
<https://urgentcareassociation.org/urgent-care-directory/>
- **Healthline FindCare:** <https://care.healthline.com/find-care>

Note: These links do not take into consideration your personal insurance provider. To find an in-network facility and/or provider, you should contact (via phone or website)

your personal insurance provider when medically stable to do so.
If you have insurance through LMU-DCOM, you may use the link below to find an in-network facility and/or provider:

<https://www.uhc.com/find-a-doctor>

3. If a student becomes ill or has an emergency health issue while on-site during their rotation, the training facility can render care, but is not responsible for the cost of such care.
4. Students are financially responsible for any medical care they receive at a training site.
5. A health professional providing health services, via a therapeutic relationship, must recuse themselves from the academic assessment or promotion of the student receiving those services. The student must contact the Assistant Dean of Clinical Affairs or the Assistant Dean of Clinical Medicine for completion of evaluation if their preceptor has provided personal medical care while on rotation.

All Students

Students who seek medical attention, including emergency medical attention when the LMU Student Health Center or Summit Medical Group Internal Medicine Associates offices are closed, may do so with any facility of their choosing based on their needs and health insurance coverage.

IX. CONTACT INFORMATION

For more information regarding this policy, please contact the LMU-DCOM Office of Student Services (DCOMDOS@LMU.net.edu), or the LMU-DCOM Office of Clinical Education, 423-869-6237.

X. DOCUMENT HISTORY

Approved by LMU-DCOM Dean's Council:	5/11/22
Approved by LMU Office of General Counsel:	5/19/22
Version S23.1	
Editorial, Site-specific links added	3/27/23

XI. FORMS

2021-2022 LMU-DCOM Student Handbook

<https://www.lmunet.edu/debusk-college-of-osteopathic-medicine/documents/DCOM-Handbook-2021-2022-FINAL.pdf#page=15>

2021-2022 LMU-DCOM Clinical Rotations Manual

https://www.lmunet.edu/debusk-college-of-osteopathic-medicine/documents/Clinical_Rotations_Manual.2021.2022.FINAL.pdf#page=45

Harrogate After Hours Contact List

Middlesboro ARH

<https://providers.arh.org/location/Middlesboro%20ARH%20Hospital/LOC0000132827>

3600 Cumberland Avenue, Middlesboro, KY 40965

Phone: 606-242-1100

First Care Urgent Care

<https://fastpacehealth.com/location/middlesboro-first-care/>

239 N. 12th Street, Middlesboro, KY 40965

Phone: 606-619-3060

Knoxville After Hours Contact List

Parkwest Medical Center

9352 Park West Blvd., Knoxville, TN 37923

Phone: 865-373-1000

AFC Urgent Care

[https://www.afcurgentcare.com/cedar-](https://www.afcurgentcare.com/cedar-bluff/?utm_source=GMB&utm_medium=organic&utm_campaign=CedarBluff)

[bluff/?utm_source=GMB&utm_medium=organic&utm_campaign=CedarBluff](https://www.afcurgentcare.com/cedar-bluff/?utm_source=GMB&utm_medium=organic&utm_campaign=CedarBluff)

9203 Kingston Pike, Knoxville, TN 37922

Phone: 865-299-6192